

BULLETIN

July 6, 2020

Gradual Office Re-Opening

Effective July 6, 2020, both ATSB offices (Edmonton and Calgary) will be open on Tuesdays and Thursdays from 8:15 a.m. to noon, and 1 p.m. to 4:30 p.m.

It is anticipated that the ATSB offices will fully reopen, with both public and phone access, on August 1, 2020.

However, as the COVID-19 situation remains fluid, the ATSB will continue to monitor how best, and most safely, to offer its services. Should the situation worsen, the ATSB may reassess the plan to open on August 1, 2020.

Document Filing and Inquiries

During July, the best way to file documents and send inquiries continues to be by email at: atsb@gov.ab. There will continue to be no telephone service.

Continuation of video and telephone hearings

As a result of the recent public health emergency, the ATSB changed all of its hearings to either telephone or video format. These options have proven very effective and will continue indefinitely.

Further Changes

Changes in procedure will be posted on our website at <http://atsb.alberta.ca> as they are made. We recommend that you monitor the website for further updates.

Thank you for your understanding and continued patience as we continue to ensure that we are both following the recommendations of Alberta Health Services and doing our part to protect all Albertans.